Bharat Sanchar Nigam Limited

(A Govt of India Enterprise)

R.No.808, 8th Floor, Bharat Sanchar Bhawan, New Delhi-110001

(NW Operations-CM)

No. WLL-6/Network Quality -2011/ 86   Dated: 11-02-2013

To,

    Chief General Managers,

    AP, AS, BR, Kol, HP, JD, J&K, MH, MP,

    NE-I, NE-II, TN, UL, UP (W) Telecom Circles/ Districts.

Sub: - CDMA Performance Monitoring Report for the month of December-12.

        Kindly find enclosed PMR report for the month December-2012. On perusal of report, it is observed that number of BTSs having accumulated down time >24 Hrs in a month are quite large, specially for AP-53, AS-63, BR-136, HP-32, JD-61, J&K-63, MH-22, MP-176 & TN-29. Immediate attention is required by circles to minimise down time of BTS's. The circle wise details for parameters which are not meeting TRAI set BM in report are as given below:

➢   **BTSs accumulated downtime (not available for service in %age) (TRAI BM <=2%):-** BTSs accumulated downtime in respect of AS, BR, JD, J&K & NE-II Circles are 5.8, 23.2, 3.3, 9.1 & 2.8 respectively.

➢   **Worst affected BTSs due to downtime in %age (TRAI BM <=2%):** - Immediate attention is required by the following circles to minimised accumulated down time of BTSs.

Circle	AP	AS	BR	KOL	JD	JK	MP	NE-I	NE-II	TN	UL
%Age	**5.2**	**25.8**	**41.8**	**5.4**	**4.0**	**20.1**	**20.2**	**2.4**	**7.1**	**4.1**	**6.6**

➢   **Worst affected cells having more than 3% TCH drop (Call drop) rate (%age) (TRAI BM <=5%)** :- Worst affected cells having more than 3% TCH drop rate in respect of UP (W) circles is 13.7.

2. In this regard, undersigned has been directed to request you, to provide reason for not meeting TRAI benchmarks and time bound action plan for meeting them. You are also requested to kindly bestow your personal attention to take necessary steps.

       This issued with the approval of competent authority.

Encl.: As above.   Sd/-

                                        (M. S. Chitra)

                                        AGM (WLL)

                           Ph. No. 011-23734226

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Copy for kind information to:-
1. Director (CM), BSNL CO. New Delhi.
2. CGMs, all remaining Telecom Circles/ Districts- for kind information please.